

The King's CE School Privacy Notice

July 2018

Data Controller The King's Church of England School

Data Protection

Registration Number

ZA409147

Data Protection Officer City of Wolverhampton Council

To access information

held about you

Post: Regis Road

Tettenhall

Wolverhampton

WV6 8XG

Telephone: 01902 558333

Email:

admin@kingswolverhampton.co.uk

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1. Overview

The King's Church of England School is the Data Controller of the personal information that the school collects, holds and processes. This means that the school determines the purposes for which, and the manner in which, any personal data relating to pupils, their families and employees of the school is to be processed.

Under data protection law, individuals have the right to be informed about what information the school collects about them and how it is used. This privacy notice tells you what to expect when the school processes your personal information, how it is used, shared and held.

2. Why we process data

Your privacy is important to us and we are committed to handling your personal data in accordance with the provisions of the Data Protection Act 2018 and the General Data Protection Regulation.

We collect and use your personal data for several reasons, dependent on how you interact with the school;

Some of the reasons will be to comply with the law/statutory obligations such as section 537A of the Education Act 1996, the Education (Pupil Information) (England) Regulations 2005, and section 83 of the Children Act 1989. These will be to:

- Provide education and support pupils teaching and learning
- Report to national and government bodies on education attainment, standards and progress.
- To provide appropriate pastoral care
- To assess the quality of our services and how well the school is doing
- To keep children safe

Some of the reasons will be to provide a range of services to pupils and their families and those who are involved with our school.

- Update our contact records
- maintaining our own accounts and records
- supporting and managing our employees
- managing our property
- provision of education or extra-curricular lessons such as music lessons
- being involved in the application for funding benefits and grants for pupils
- contribute to intervention work or social care work
- the provision of all commercial services such as hiring out our school hall for events
- internal financial support and corporate functions
- Understand what we can do for you and inform you of other relevant services and benefits the school has to offer

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Some of the reasons will be because you have signed up to receive a service the school has offered, or you have given your consent for us to use your details.

- Carrying out surveys and getting your opinion on what we do
- Manage PTA meetings
- Send you text messages and emails about the events in the school
- Collect money for school trips or lunches

3. Categories of Data the school collects

We will need to collect your personal or special category data of a more sensitive nature, to deliver some of the statutory (required by law) and non-statutory services (where you have consented to) that the school provides.

No more information will be collected than is required to deliver that service.

Types of personal and special category (sensitive personal) information we collect about you may include:

- Personal details (name, gender, date of birth, unique pupil number and address)
- Identification numbers (e.g. unique pupil number, NHS number, NI Number)
- Characteristics such as ethnicity, language, nationality, country of birth and free school eligibility.
- Attendance information (such as sessions attended, number of absences and reasons for absence.
- National curriculum assessment results
- Exclusion information
- Behavioral information
- Medical conditions
- SEND (special education needs and disabilities) information
- Photographs (for identification purposes, records management, attendance procedures and on -line learning journeys)
- Photographs and Video used within the school to support the curriculum
- Photographs and Video for our website, publicity and other media purposes
- Social care needs
- Racial or ethnic origin
- Religious or other beliefs of a similar nature

Equalities information

The school may use the following information for statistical reasons about the population of the city and the take up of school services by various groups:

- ethnic background
- first language
- gender
- age

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This is to help comply with our legal obligations and to plan the provision of future services and be inclusive for everyone. Such analysis will not identify individual nor will it have impact an individual's entitlement to organisation services and facilities.

4. Who your data is shared with

The school is required to share pupils' data with other organisations where it is necessary to do so to comply with the law or where permitted under Data Protection legislation (Data Protection Act 2018 or the General Data Protection Regulation 2016/679).

Examples of third parties who we may share your information with include (but are not limited to):

- Department for Education (DfE)
- National Pupil Database (NPD) which is owned and managed by the DfE
- Schools that our pupils go on to attend after leaving us
- Agencies that are prescribed by law for example social services, early help, NHS bodies, the police
- Qualifications and Curriculum Authority
- Youth support service (pupils aged 13+)
- Our local authority City of Wolverhampton Council and providers commissioned by the local authority
- Other local authorities
- The police service

Third parties who are contracted to support the school:

- Services4schools
- Independent Educational Welfare Services

This is not an exhaustive list.

We do not share information about you unless the law allows us to or where you have provided your consent.

Sharing with the Department of Education (DfE)

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under section 3 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by DfE under a combination of software and hardware controls, which meet the current government security policy framework.

For more information regarding the data collection requirements placed on us by the DfE, go to https://www.gov.uk/topic/schools-colleges-childrens-services/data-collection-statistical-returns

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For more information on how the DfE processes https://www.gov.uk/guidance/data-protection-how-we-collect-and-share-research-data

Sharing with Youth Support services

Pupils aged 13+

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers
- educational business partnership

The information shared is limited to the child's name, address and date of birth. However where a parent or guardian provides their consent, other information relevant to the provision of youth support services will be shared. This right is transferred to the child / pupil once they reach the age 16.

Data is securely transferred to the youth support service via CCIS and is stored on the SAN in a designated server room. Security access to the server room is via a swipe card and is only accessible by our Principal and ICT Officer.

For more information about services for young people, please visit our local authority website.

Pupils aged 16+

We will also share certain information about pupils aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

Data is securely transferred to the youth support service via CCIS and is stored on the SAN in a designated server room. Security access to the server room is via a swipe card and is only accessible by our Principal and ICT Officer.

For more information about services for young people, please visit our local authority website.

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Sharing with other agencies

The school puts agreements in place with partners we share with, to ensure we all protect your data properly and are only sharing the minimum amount of data we need to provide you with a service.

Where we need to share sensitive or confidential information such as medical details, we will do so only with your permission or where we are legally required to for example, information may be passed on to a medical professional in a medical emergency (to protect your child's vital interests).

We may share information with other agencies such as the Local Authority or Health bodies to prevent risk of harm to an individual, for example in the case of Safeguarding.

Your personal information may be shared with internal staff or with external partners and agencies involved in delivering services on our behalf that you have consented to using.

They will only have access to your information on a need to know basis and your privacy and the security of the information is assessed when a new sharing partner is identified.

5. How we collect your data and from where

Face to face:	We may keep a record of your contact to assist in managing your queries and your child's education, health and wellbeing. Any such records that include any personal information will be kept securely.
Telephone calls:	Ordinarily we will inform you if we record or monitor any telephone calls you make to us. This is to increase your security, for our record keeping of the phone call and for training and quality purposes.
Emails:	If you email us we may keep a record of your contact and your email address for our record keeping. We will not include any confidential information about you in any email we send to you unless sent securely or you have agreed to us contacting you with this information. We would also suggest that you keep the amount of confidential information you send to us via email to a minimum.
On paper	You may complete assessment forms, admissions forms or request forms on paper that you send to us. You may write us letters and send these in on paper.
Online:	You may complete online forms, make requests, or make online payments to us. We have a privacy and cookies notice on our School website.

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On systems	We may log any information you provide to us on a computer system to
	help us keep track of your request, or any actions we need to complete. We
	may add your information to systems where we are required to by laws.
From other	We may receive information about you from other organisations such as:
sources	
	Previous schools
	Examining bodies
	 Ofsted, Ombudsman and regulatory authorities
	 Local and central government - City of Wolverhampton Council or
	the DfE
	Health bodies (NHS Trusts, GPs)
	Social Care
	LA Safeguarding Board
	The Police Service
	Other Local Authorities
	We will receive information about you either for a legal reason or statutory
	purpose or because you have asked for your information to be shared with
	the School. Information can be provided to us by any of the other formats
	described in this section. We may add this information to our systems to
	record and hold it as part of your record with us.

6. How your data is held

Information which you have provided the school will be stored securely. It will be used for the purposes stated when the information was collected, and not reused for different purposes or sold on to others.

Your data will be placed on our SIMS (School Information Management System) and used to track attendance, progress in subjects, behaviour and examination performance. We may cross reference this data between systems the school holds and data that the local authority holds to keep your information as accurate and up to date as possible in line with Data Protection best practice.

We will keep your information in line with legislation and guidance on records retention periods. We will not keep your information longer than it is needed. We will dispose of paper records or delete any electronic personal information in a secure way.

7. The School's responsibilities

Everyone working for the school has a legal duty to keep information about you confidential and secure, for specific purposes and only for as long as necessary. Legislation and best practice guidance that we abide by is;

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- Data Protection Act 2018
- General Data Protection Regulation 2016/679
- Human Rights Act 1998
- The Education (Pupil Information) (England) Regulations 2005
- The Education (Information about individual Pupils) (England) Regulation 2013
- SEND Code of Practice:0 to 25 year 2014
- Keeping Children Safe in Education 2018
- Caldicott Principles relating to confidentiality.
- British Standard and International Standard (BS/ISO) 15489-Records Management
- Lord Chancellors Code of Practice on the Management of Records issued under Section 46 of the Freedom of Information Act, 2000, Part 1

Where we share information with other bodies or agencies, we will ensure the confidentiality and security of your data. This will normally be done by having a contract and confidentiality clauses in place. We also carry out data privacy impact assessment each time we start a new project, to help us build in security and privacy to protect your information.

We do not share your data with private companies, unless they have a contract with the school to provide a service on behalf of the school. For example, a company who will conduct a survey on the school's behalf can only use the data we give them for our survey and they must delete it after the work has been done.

For more detail on how we work within these guidelines please refer to our Information governance policies.

8. Your Data Rights

Under the Data Protection Act 2018 and General Data Protection Regulation 2016/679 you have rights of how your personal and special category (known as sensitive) information is used. Please see the Information Commissioners Office guidance on your rights here: https://ico.org.uk/for-the-public/

- You have the right to be informed of how the school is processing your data. This Privacy Notice explains this. Where you have signed up to a school service which relies on your consent alone (i.e. the service is not covered by a statutory duty) you have the right to withdraw your consent.
- You have the right of access to the personal data held by the school. If you wish to
 access your personal data, or that of your child who attends the school, then a
 subject access request can be made. All requests for access must be made in writing
 to the school and sent either by post, email or handed in to the school office:

Post:	James Ludlow, Principal, The King's CE School, Regis Road, Tettenhall
	WV6 8XG
Email:	j.ludlow@kingswolverhampton.co.uk

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For further information about making a subject access request, please contact the school via its administration account admin@kingswolverhampton.co.uk

9. Access non-personal school data

The school routinely publishes sets of non-personal data we hold.

If you have a different question, you can make a request for non-personal information that the school may hold under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004:

Post:	James Ludlow, Principal, The King's CE School, Regis Road,
	Tettenhall WV6 8XG
Telephone:	01902 558333
Email:	j.ludlow@kingswolverhampton.co.uk

10. How to raise a complaint about information

If you have a complaint in relation to a request to see a copy of your records or a freedom of information request, please contact us in the first instance to request an internal review of our response.

- For Data Protection complaints, you can use the contact details from section 8 "Your Data Rights".
- For Freedom of Information complaints, you can use the contact details from section 9 "Access non-personal school data".

If you follow this procedure and are still not happy, you may wish to contact the Data Protection Officer for the school regarding your data protection complaint. Their role is to oversee and monitor the school's data protection procedures and to ensure they are complaint with the General Data Protection Regulation and the Data Protection Act 2018.

Data Protection Complaints		
Post	City of Wolverhampton Council Civic Centre St Peter's Square Wolverhampton WV1 1SH	
Telephone	01902 554498 or 01902 555516	
Email	schoolsIG@wolverhampton.gov.uk	

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Alternatively, you can contact the UK's information regulator, the Information Commissioner's Office (ICO):

Data Protection or Freedom of Information/Environmental Information complaints		
Post:	The Information Commissioner's Office Wycliffe House Wilmslow Cheshire SK9 5AF	
Telephone:	08456 306060	
Email:	casework@ico.org.uk	

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